

# Free resources to help your clients settle into their new property



You just bought a property... now what?

## Compare utility options.

Alberta has an open market where consumers can choose their electricity and natural gas retailers.

Use our Cost Comparison Tool to find the best electricity and natural gas options for your home, small business, or farm.



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## Setting up utilities for your new home

It is recommended to set up services at least two weeks prior to taking possession. For consumers who need services sooner, the default retailer in the area will be able to provide service until, if you choose, a competitive contract can begin. Competitive retailers that offer contracts, can take 10-90 days to set up services in your name.

Be prepared to provide your full name, contact information, service address, and desired service start date. To find your default providers enter your postal code into the search box here: [ucahelps.alberta.ca/your-utilities/retailers-and-distributors](http://ucahelps.alberta.ca/your-utilities/retailers-and-distributors)



### Electricity

The Rate of Last Resort (RoLR) is the default rate for electricity. It will remain stable until December 31, 2026. If you are moving to a rural community or farm, you may get electricity from a Rural Electrification Association. Visit [afrea.ab.ca](http://afrea.ab.ca) to find your local REA.

310-4822 | 1-888-64



### Natural Gas

For natural gas the regulated rate reflects the market rate each month and is called the Default Rate Tariff. Rural communities may be in the service territory of a Natural Gas co-op. Rural gas co-ops are for their own competitive pricing. The option of your natural gas.



### Water

There isn't a competitive retail market for water utilities. Each municipality has its own water utility. Contact your local water utility for more information.

- ▶ Info cards
- ▶ Tip sheets
- ▶ Checklists
- ▶ Brochures
- ▶ Promo cards

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