

# You just bought a property... now what?

## Compare utility options.

Alberta has an open market where consumers can choose their electricity and natural gas retailers.

Use our Cost Comparison Tool to find the best electricity and natural gas options for your home, small business, or farm.



utilities **consumer**  
**advocate**



*Alberta*

# Setting up utilities for your new home

**It is recommended to set up services at least two weeks prior to taking possession.**

For consumers who need services sooner, the default retailer in the area will be able to provide service until, if you choose, a competitive contract can begin. Competitive retailers that offer contracts, can take 10-90 days to set up services in your name.

Be prepared to provide your full name, contact information, service address, and desired service start date.

To find your default providers enter your postal code into the search box here:

[ucahelps.alberta.ca/your-utilities/retailers-and-distributors](http://ucahelps.alberta.ca/your-utilities/retailers-and-distributors)



## Electricity

The **Rate of Last Resort (RoLR)** is the default rate for electricity, it will remain stable until December 31, 2026.

If you are moving to a rural community or farm, you may get electricity from a Rural Electrification Association. Visit [afrea.ab.ca](http://afrea.ab.ca) to find your local REA.



## Natural Gas

For natural gas the regulated rate reflects the market rate each month and is called the **Default Rate Tariff**.

Rural communities may be in the service territory of a Natural Gas Co-op. Rural gas co-ops are free to set their own competitive pricing, and you do not have the option of signing a contract with other natural gas retailers unless you are a farm that meets certain criteria.



## Water

There isn't a competitive retail market for water utilities.

Each municipality has only one water utility. Consumers are billed directly by the city/town or sole company.

Contact your municipality or local water provider to setup service.